

Customer ambassadors

Citywide people are immensely proud of the work they undertake on behalf of our customers. They enjoy getting involved in community life and have friendly, long-standing relationships with the communities they operate within, often contributing to local events and activities.

Partners in the growth of modern cities, we enhance urban landscapes and create an environment in which communities can thrive. We are always conscious of our role as customer ambassador.

24-hour customer service

With Citywide's 24-hour customer service centre we offer one helpful contact point for work requests and emergency response activities. Once we receive your call, we record specific details and dispatch an experienced team. Upon job completion, real-time customer reports can be produced to support informed decision making.

Shaping sustainable landscapes

Citywide is a diverse company shaping and maintaining high performance assets. We deliver the full scope of civil infrastructure, open space and environmental services, supported by expert advice, to government and private enterprise.

A trusted partner in our customers' growth and development, we have a strong reputation for service innovation and the quality of our work.

We shape sustainable landscapes.



Park Services
Turf management
Tree Services



CITYWIDE

Citywide Service Solutions Pty Ltd

Level 1, 150 Jolimont Road East Melbourne 3002
GPO Box 4969 Melbourne VIC 3001

VICTORIA P (03) 9261 5000 F (03) 9261 5005
NEW SOUTH WALES P (02) 9513 8863 F (02) 9513 8888

E citywide@citywide.com.au www.citywide.com.au Hotline 1300 136 234

Open Space | Infrastructure | Environmental

Citywide applies knowledge, advanced techniques and sustainable practice managing Australia's most prominent boulevards, parks and gardens.

Enhancing valuable natural assets

Australians have great pride in their green open spaces and outdoor lifestyles. From boulevards to riverside gardens and sports grounds: a city's parks and trees are essential to the quality of life enjoyed by its people. Trees and gardens also represent significant investment by governments and require structured maintenance, expert risk management and attention to detail.

Citywide Open Space is responsible for maintaining many of Australia's most prominent parks and gardens. From shaping world heritage listed Carlton Gardens and Government House in Melbourne to creating the spectacular Sydney Living Colour displays, Citywide Open Space is Australia's leader in innovative, sustainable garden design and management.

Citywide's Open Space division offers integrated horticultural and arboreal (tree) services to government, commercial and private customers.



Park services

Citywide employs a number of Australia's top horticulturalists applying unparalleled knowledge and experience in shaping many of the nation's most valuable open spaces.

Our service covers one-off projects aimed at upgrading grounds to long-term maintenance of parkland. Citywide expertise is behind the successful regeneration of many bushland and foreshore reserves, attracting native flora and fauna previously dormant for decades.

Our people select the most appropriate plants, mulch and nutrient materials to ensure gardens thrive. With a huge annual procurement program we also get the very best value for money for our customers.

Citywide Open Space experts are qualified in all facets of horticultural management: from irrigation systems, fertilisation programs and weed control to landscaping, turf renovation and asset mapping.

Tree services

Citywide Open Space has unparalleled knowledge and experience in delivering the full scope of tree maintenance services to government, business and private customers.

Our team of professional managers and arborists undertake detailed condition audits, produce useful reports and offer technical advice. From tree selection and planting to scheduled maintenance and reactive requests, we maximise the life of trees and parkland.

Citywide arborists are experts in the management of diseases and pests, such as elm leaf beetle. Adopting accredited safety and environmental systems, we ensure all precautions are followed when clearing power lines, constructing root barriers and applying pesticides.



Turf Management

Citywide Open Space is contracted to provide major turf reinstatement works in prominent gardens and sports complexes across metropolitan Melbourne. We have successfully completed some of the city's highest profile projects including reinstatements at the MCG and the world heritage listed Carlton gardens, Melbourne Commonwealth Games reinstatements up to 30,000m² and the Melbourne Sports and Aquatic Centre.

At Citywide we know how to plant, nurture and preserve all species of turf. We implement a range of water saving measures in all gardens under our responsibility and we help our customers plan for the future.

Sustainable asset management

Changes in climates have had dramatic effects on the natural assets of Australian cities. Citywide Open Space has led practical responses to climate change in areas such as water use minimisation and emissions reduction.

We know how to create and manage sustainable parkland and preserve city street trees under extreme conditions. Our people implement a range of water saving measures in all open spaces under our responsibility, including the selection of drought tolerant plants. We help our customers plan for the future.

Cutting edge technology

Citywide Open Space delivers scheduled maintenance regimes with meticulous care. We lead industry in modern, IT driven asset management and maintenance.

Our TRAX system, developed in-house, has been adopted by leading capital cities and major Australian councils. They enjoy the visibility and control that comes from real-time reports on asset condition and scheduled work. We maximise the life of your assets and enhance their performance.